

## CONCEPTS RELATED TO THE CONTENT OF SERVICES PROVIDED IN HOTELS

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**Annotation:** This article reveals the theoretical aspects of concepts related to the content of services provided in hotel establishments.

**Keywords:** tourism, hotel industry, population employment, gross domestic product, sector, hotel, service sector, need, social sector, hospitality, guest.

In the history of mankind, there are many services born out of vital necessity. One of them is the services provided by the hotel industry<sup>1</sup>. Chunki odamlarning bir joydan ikkinchi joyga turli sabablar bilan borishi (xizmat safari, dam olish, turistik maqsadlar, davolanish va boshqa mehmondorchilikning turlari bo'yicha) qadimdan davom etib kelmoqda va hozir ham juda qizg'in jarayon sifatida hayotimizning bir qismiga aylanib qolmoqda. Shu tufayli xizmatning ushbu turi ham xizmatlar tizimida rivojlanib bormoqda.

The services provided in the hotel industry also have their own characteristics in the service system. Identifying and learning these requires clarifying a number of terms associated with this service. These include "Guest", "Hotel", "Hotel business", "Services provided by the hotel", "Hotel industry", "Hotel business". As a result of the development of the definitions of these concepts, specific features of the services provided by the hotel industry are being clarified.

Various opinions have been expressed in the scientific literature on these concepts. But we explain our views based on the comments given in the 5-volume "Annotated Dictionary of the Uzbek Language".

In the "Annotated Dictionary of the Uzbek Language" it is noted that the word "Mehmon" is derived from the Persian language and means "guest, visitor"<sup>2</sup>. Then he gave him three comments. 1 Wedding, party, etc. the person who visited (went) in connection with 2 A person invited from abroad to a meeting, meeting, council, etc. 3 A person who visited from abroad and stayed temporarily<sup>3</sup>. Summarizing these, it is possible to develop a definition of the word "guest". In our opinion, we think that the guest should be defined as follows. A guest is a person who temporarily visits a city (village, house) for various reasons (meeting, meeting, council, wedding, party).

The word "hotel" is also given two explanations in this dictionary as "(guest + room)". "1 A house where guests are expected. 2 Building consisting of rooms equipped for temporary stay of guests"<sup>4</sup>. As you can see, if the hotel is called a hotel, it consists of special buildings, such as a room and a house,

<sup>1</sup>Ortikniyozovich F. U. The role of health in improving the living standards and welfare of the population //ACADEMICIA: An International Multidisciplinary Research Journal. – 2021. – T. 11. – №. 4. – C. 401-405.

<sup>2</sup> O'zbek tilining izohli lug'ati: 80000 dan ortiq so'z va so'z birikmasi. J.II. /Tahrir hayati : T.Mirzayev (rahbar) va bosh.; O'zR FA Til va adabiyot in-ti. – T.: "O'zbekiston milliy ensiklopediyasi" Davlat ilmiy nashriyoti, 2006.. – 586-bet.

<sup>3</sup> O'zbek tilining izohli lug'ati: 80000 dan ortiq so'z va so'z birikmasi. J.II. /Tahrir hayati : T.Mirzayev (rahbar) va bosh.; O'zR FA Til va adabiyot in-ti. – T.: "O'zbekiston milliy ensiklopediyasi" Davlat ilmiy nashriyoti, 2006.. – 586-bet.

<sup>4</sup> O'zbek tilining izohli lug'ati: 80000 dan ortiq so'z va so'z birikmasi. J.II. /Tahrir hayati : T.Mirzayev (rahbar) va bosh.; O'zR FA Til va adabiyot in-ti. – T.: "O'zbekiston milliy ensiklopediyasi" Davlat ilmiy nashriyoti, 2006.. – 586-bet.

where guests are welcomed. But it is also necessary to give its scientific definition. In our opinion, the hotel can be described as follows. A hotel is a special building with appropriate conditions that welcomes guests who come for various reasons and provides them with a comfortable stay for a short time.

The phrase "hotel economy" is not included in the "Annotated Dictionary of the Uzbek Language". This word is different from hotel. First of all, a hotel is not always opened with a view to making a profit. For example, a hotel in a private apartment can be used as an example. However, the hotel business is often organized on the basis of a business plan, and it is organized with a view to receiving a certain fee. Secondly, economic activities are not always carried out in hotels. However, economic activity takes place in hotel farms, and it is registered as a business entity, an appropriate permit is obtained, and it is obliged to pay part of the profit to the state budget in the form of taxes. Based on these, it is possible to define the hotel industry. A hotel business is a service to guests that is registered as a business entity in order to create suitable conditions for guests, has a permit to engage in this activity, and is obliged to pay part of the profit to the state budget in the form of taxes. means a legal or physical person engaged in rendering activities.

Expansion of hotels does not happen by itself. It is known from world practice that the development of tourism leads to the growth of the country's economy, the development of underdeveloped regions, the increase of population employment, and the rise of the culture of the population<sup>5</sup>.

Another important aspect of the development of this sector for Uzbekistan is that it is a decisive factor in providing employment to the unemployed population in the rural areas of our country<sup>6</sup>.

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<sup>5</sup> Xolikulov A., Yuldasheva N. Mehmonxonalarda servis sifatini oshirishning konseptual yo‘nalishlari va uni baholashning ilmiy-nazariy va uslubiy masalalari //Obshestvo i innovatsii. – 2021. – T. 2. – №. 2. – S. 76-86.

<sup>6</sup> Ortikniyozovich U. F. The Significance of Theoretical Concepts of Services and Service Activity //American Journal of Economics and Business Management. – 2022. – T. 5. – №. 6. – C. 43-45.