

DESCRIPTION OF SERVICES PROVIDED IN HOTELS

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Annotation: This article describes the nature of services provided by the hotel industry and reveals its content by types.

Keywords: tourism, hotel industry, population employment, gross domestic product, industry, entrepreneurship, service industry, need, basic services, additional services, auxiliary services.

Expansion of hotels does not happen by itself. It is known from world practice that the development of tourism leads to the growth of the country's economy, the development of underdeveloped regions, the increase of population employment, and the rise of the culture of the population¹.

The services provided by the hotel industry are divided into three groups: basic, additional and auxiliary. Hotels are divided into two groups depending on their nationality. The first are national hotels, and the second are hotels that meet international standards, and they must fully meet the requirements of world standards. But according to international standards, hotels are divided into several categories. These categories differ in the number and quality of services provided in them. For example, one-star, two-star, three-star, four-star, five-star, etc.

There are different views on the types of services provided in the hotel industry and their specific characteristics. Because hospitality is organized differently in different countries and according to their traditions. This also determines the unique characteristics of each of them. Usually, the hotel service industry has a specific purpose. This is an economic sub-organization that directly helps to organize business meetings, meetings, conferences, organizes recreation and entertainment activities for tourists, and brings income to the region. is ect.

It can be seen that hotels are objectively necessary in the socio-economic life of the country, like transport, communication, industry and other areas. This industry provides appropriate services to guests based on their capabilities. This is the essence of their main activity. What kind of hotel to rest in and what kind of services to use indicate the material condition, standard of living and cultural level of the vacationers.

The hotel industry is an important part of the services that combine several types of activities and are aimed at serving the population. The hotel industry provides its customers with service as a product. Due to this, hotel service is manifested as a system of services provided to customers by specially trained and trained service personnel. These services are activities aimed at meeting the needs of guests.

It is known that the hotel industry is a separate branch of the economy as a special entity that provides services to guests (accommodation, accommodation, use of household appliances, catering and use of sports and cultural facilities, etc.). is considered The price of the services of this subject includes the minimum services related to the comfort of the guests. Guests can use a number of additional services depending on their wishes. The task of the hotel staff is to provide high-quality additional services

¹ Xolikulov A., Yuldasheva N. Mehmonxonlarda servis sifatini oshirishning konseptual yoʻnalishlari va uni baholashning ilmiy-nazariy va uslubiy masalalari //Obshestvo i innovatsii. – 2021. – T. 2. – №. 2. – S. 76-86.

along with the basic services provided and earn more money. This will be a move in line with market demand.

Another important aspect of the development of this sector for Uzbekistan is that it is a decisive factor in providing employment to the unemployed population in the rural areas of our country².

Literature:

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2. Ortikniyozovich U. F. The Significance of Theoretical Concepts of Services and Service Activity //American Journal of Economics and Business Management. – 2022. – T. 5. – №. 6. – S. 43-45.

² Ortikniyozovich U. F. The Significance of Theoretical Concepts of Services and Service Activity //American Journal of Economics and Business Management. – 2022. – T. 5. – №. 6. – C. 43-45.