

Volume 8 | Jun 2023

ISSN: 2795-5621 Available: http://procedia.online/index.php/applied/index

THE MAIN STAGES OF IMPROVING THE EFFICIENCY AND QUALITY OF EDUCATIONAL SERVICES IN THE YEARS OF INDEPENDENCE OF UZBEKISTAN

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Abstract: In this article, the growing importance of training competitive personnel in ensuring the socio-economic development of countries in the world requires the formation of a team of qualified specialists who ensure the improvement of the quality and efficiency of educational services. It is said that the quality and efficiency of educational services will increase the professional training, skills, and intellectual potential of the population, and will ultimately have a positive effect on the macroeconomic indicators of the country through the growth of labor productivity.

Keywords: educational services, quality of education, quality and effectiveness of education, personnel training, higher education, priorities, competitive environment, innovative areas, educational reforms, foreign experience.

In the long-term education and science development program in our country, the main directions of several organizational and economic mechanisms were defined. These, in turn, include the following activities.

First, the Ministry of Preschool Education was established based on the importance of preschool education in the development of education. This event significantly changed the level of children's enrollment in kindergartens in our republic. It is noteworthy that the development of pre-school education in individual villages as well as in the city has been given great importance.

Secondly, the secondary-special vocational education system in our country was reformed because it could not justify itself. The 3-year training period of this system has been reduced to 2 years. The period of study in 9-year general secondary education schools was extended to 11 years. As a result, an education system with internal discontinuities was abolished.

Thirdly, the role of teachers in our society has been significantly increased. The monthly salaries of teachers of pre-school educational institutions, teachers of secondary schools and professors of higher educational institutions have been significantly increased. Appropriate allowances have been set for their services, and new procedures for setting allowances have been introduced.

Fourth, the quotas for admission to existing universities and institutes in our republic have been doubled compared to previous years.

Evening and part-time education, essential to our society, has been restored. This, in turn, created adequate opportunities for education without being separated from production.

Fifth, branches of prestigious higher education institutions and scientific research institutions of foreign countries are being established in our country. As of December 2020, 130 higher education institutions are operating in our country, 96 of them are state, 25 are branches of prestigious higher education institutions of foreign countries, and 9 are non-state educational institutions. In cooperation with these higher educational institutions,



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new curricula and programs that meet world requirements, as well as educational processes based on the 2+2, 3+1 system, are being organized.

The great importance of this is that, on the one hand, our young people will have the opportunity to master foreign languages, and on the other hand, they will be given the opportunity to deepen their acquisition of modern innovative knowledge. As a result of passing the production practice of the graduates in the enterprises of foreign countries, they also study the existing advanced practical experiences.

Sixth, a completely new attitude towards higher education was formed. They are given independence, wide opportunities are opened for the activities of non-state educational institutions. This, in turn, creates an opportunity to remove the educational system from the state monopoly, just like the economy. The establishment of institutions providing private educational services in our country made it possible to create a healthy competitive environment with state educational institutions. It is inevitable that this healthy competition will have a significant impact on improving the quality of education.

Seventh, as a result of establishing education in foreign educational institutions and organizing training in exchange for the introduction of best practices in our country, a system of training and retraining of independent thinking professors and teachers and scientific staff with modern knowledge, high moral and ethical qualities will be formed. Development of new forms of cooperation, study of foreign experiences by attracting foreign professors and compatriots from abroad to the higher education system can be evaluated as one of the organizational bases for bringing educational services to a new level of quality based on the study of these experiences.

Eighthly, the development of programs for conducting high-level lectures and practical trainings and seminars-trainings of professors and teachers based on modern knowledge in currently operating higher educational institutions has led to an increase in their attitude and responsibility towards their profession. Also, based on modern requirements, serious attention is being paid to the formation of higher education institutions with the latest educational-laboratory, scientific and production equipment, musical instruments, computer equipment and other material and technical bases necessary for higher education. is becoming important. Through these, our young people acquire modern knowledge and learn advanced experiences.

Ninthly, for several years , higher education institutions and their regional branches in our country have optical fiber connections, they are connected to the national educational network "ZiyoNET" and high-speed Internet. In addition, a single automated information library was launched. Information resources necessary for about 400,000 users are placed in this launched system . In this regard, work is being done consistently .

Tenth, to include higher education institutions in our republic in the list of 1,000 prestigious higher education institutions in the world and gradually transfer the educational process in higher education institutions to the credit-module system¹ considerable work is being done in this regard. Along with the education of our country's youth abroad, it is also one of the important tasks of today's reforms to ensure the establishment of education of foreign students in our higher educational institutions.

From the 11th, along with the acquisition of academic independence, starting from January 1, 2020, 10 higher educational institutions in our country were transferred to the self-financing system as an

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¹Decree of the President of the Republic of Uzbekistan on October 8, 2019 "On approval of the concept of development of the higher education system of the Republic of Uzbekistan until 2030". -goal-essence-and-preference



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experiment ². It can be said that this event will be one of the main manifestations of reforms in the field of education in our country. This direction will also gradually develop in the future.

Twelfth, raising the modern material and technical base of higher education institutions in our country to the level of higher education institutions of developed foreign countries.

Thirteenth, based on the current demand, the rapid development of all spheres of our life, it is necessary to acquire modern knowledge, abilities and skills by specialists on a systematic basis, and it is also desirable to continuously improve the system of training and retraining of pedagogues who meet modern requirements. In previous years, the training of pedagogues was set for three years, but now it is necessary to shorten this period. Because today's rapidly changing times demand this. However, skill development requires the development of a mechanism for rapid implementation in the workplace without being separated from work. Currently, professors and teachers of higher educational institutions are implementing their qualifications in a new order based on a strict program. However, three years is plenty in today's rapidly changing times.

Fourteenth, it is necessary to further develop the system of remote training of professors and teachers, because this system covers all remote regions of our country today. In addition, a number of graduate students, researchers and teachers of higher educational institutions are exchanging experience in advanced foreign educational institutions. This work will be continued in the coming years . All this creates additional opportunities for wide application of modern innovative pedagogical technologies in the educational process.

Fifteenth, all activities related to education implemented in Uzbekistan are aimed at further improvement of the formed national education system. This guarantees not only continuous education, but also continuous development of a person, taking into account age characteristics. For example, in the concept of educational development, in order to further improve the preparation for the first grade at school, especially in rural areas, special importance is also given to the pre-school education system and giving it a new meaning. All pre-school educational institutions have a school-preparatory stage, in which children learn elementary things such as reading letters and counting, and become ready for school. In this way, a solid foundation of effective education is laid. In order to ensure the stability of this foundation, each preschool educational institution (MTM) is provided with visual guides and materials that help children develop their intellectual and logical thinking skills at the expense of the state budget. A set of illustrated manuals consisting of five books has been published, which will allow the school to prepare in an appropriate form. However, until recently, the level of coverage of children of this age in preschool educational institutions was insufficient. In this regard, work is systematically continued. In this regard, the newly established Ministry of Pre-School Education is carrying out the necessary works. Taking into account the insufficient level of educational institutions, especially in rural areas, we believe that it is necessary to allow the private sector and increase the number of private educational institutions, especially educational institutions.

in our country in the spirit of national and universal values, forming in them the qualities of national pride and self-awareness, patriotism, respect for the history and culture of one's people is an important component of these great works aimed at the future. As part of these good works, ³many activities are being carried out to develop professional skills and human qualities of young people. It should be noted that today's policy of improving education in our country is aimed at creating the most favorable conditions for all residents, especially children, and ensuring their happy life. Our people have longed for knowledge and enlightenment. In the years of independence, this area was among the priorities of

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²Resolution No. 967 of the Cabinet of Ministers of the Republic of Uzbekistan "On the gradual transfer of higher education institutions to the self-financing system" of December 3, 2019.

³ Najmiddinova K.U. The role of national and universal moral culture in family education. Tashkent. Justice. 2016 224 p.



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the state policy, and regular attention was paid to it, efforts were made to improve all stages of continuous education and transfer to the quality stage, and it is being achieved step by step. The successful implementation of the tasks set for raising physically healthy, spiritually mature, mature young people with intellectual potential and their education is an important factor in not only improving the well-being, living standards and quality of the population in our country, but also ensuring its great future .